



2.2 Language Support

This document provides a step-by-step guide to understanding the language support available in OpenClinica. It will explain how you can implement this model in your own study.

Supported Languages

- OpenClinica currently supports the following languages: English (en), German (de), Canadian French (fr-ca), and Spanish (es).
- OpenClinica studies are configured to use only English (en) by default. You can change your study to use any currently supported system languages by contacting Customer Support or your Customer Success Manager.
- Contact Customer Support or your Customer Success Manager if you would like additional languages added that are not in this supported list.

Types of Text

There are three types of text within OpenClinica that you may want translated: 

System-Defined Text

- Text that is not study-specific, such as menus (Tasks, Share, Settings) and other standard system-generated text.
- New translations, when applicable, are provided by OpenClinica as part of stack releases.

Form-Specific Text

- Text that is specific to the form definition, such as item labels, constraint messages, and instructions.
- Translations are provided by study builders in the form template during study configuration.
- Forms can use languages not currently supported by the OpenClinica system. In this case, the form interface (for example, button text and error messages) will remain in the system-supported language.
- The Form Title cannot be localized and is only supported in a single language.

Study-Specific Text

- Text that is study-specific, but not defined within the form (for example, Study Name, Event Names, Form Names, and Calendaring Notification Messages).
- We do not support multiple translations within a study for study-specific text at this time.

Language Determination

When a user or participant accesses OpenClinica, the system determines which language to display based on the following rules:

- **Study Runner or Participant Dashboard**
 - If the browser language matches a study-supported language, the UI is localized to that language.
 - If the browser language does not match a study-supported language, the UI uses the

default study language.

- **System Notifications (to Study Runner users)**

- If the user has not accessed the system, notifications are sent in the default study language.
- If the user has accessed the system, notifications are sent in the language determined by their access.

- **System Notifications (to participants)**

- If the participant has not accessed the Participant Dashboard, notifications are sent in the language selected by the user who sent the most recent invitation.
- If the participant has accessed the Dashboard, notifications are sent in the language determined by their access.

- **Forms**

- When a Study Runner user or participant opens a form, it opens in the same language currently used in Study Runner or the Participant Dashboard—provided the form is configured to support that language.
- If the form is not configured for that language, it will open in one of the other available form languages.

The below table describes what Internationalization capabilities OpenClinica has for each component of the OpenClinica system.

OpenClinica Feature	Localization Supported?	Translation Done by User or OpenClinica?	How is it Enabled?
Login Page	Yes	OpenClinica	If the studies are configured to support languages other than English, the login page will be available in all languages supported by OpenClinica.
OpenClinica Study Runner System Text	Yes	OpenClinica	Reach out to Customer Support or your Customer Success Manager to enable supported languages for the study.
System Notifications	Yes	OpenClinica	Reach out to Customer Support or your Customer Success Manager to enable supported languages for the study.
Study Runner - Forms	Yes	User	Include translations in the form template as described in the Languages and Translations section of Using the Form Template .
Participant - Dashboard	Yes	OpenClinica	Reach out to Customer Support or your Customer Success Manager to enable supported languages for the study.
Participant - Forms	Yes	User	Include translations in the form template as described in the Languages and Translations section of Using the Form Template .

Insight	Yes	OpenClinica (Metabase vendor)	Follow steps detailed in Configuring Metabase Languages and Localization.
Study Specific Text	No (planned for future)	-	
Calendaring - Notifications	No (planned for future)	-	
Study Build System (Study Designer, Study Manager)	No	-	

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