

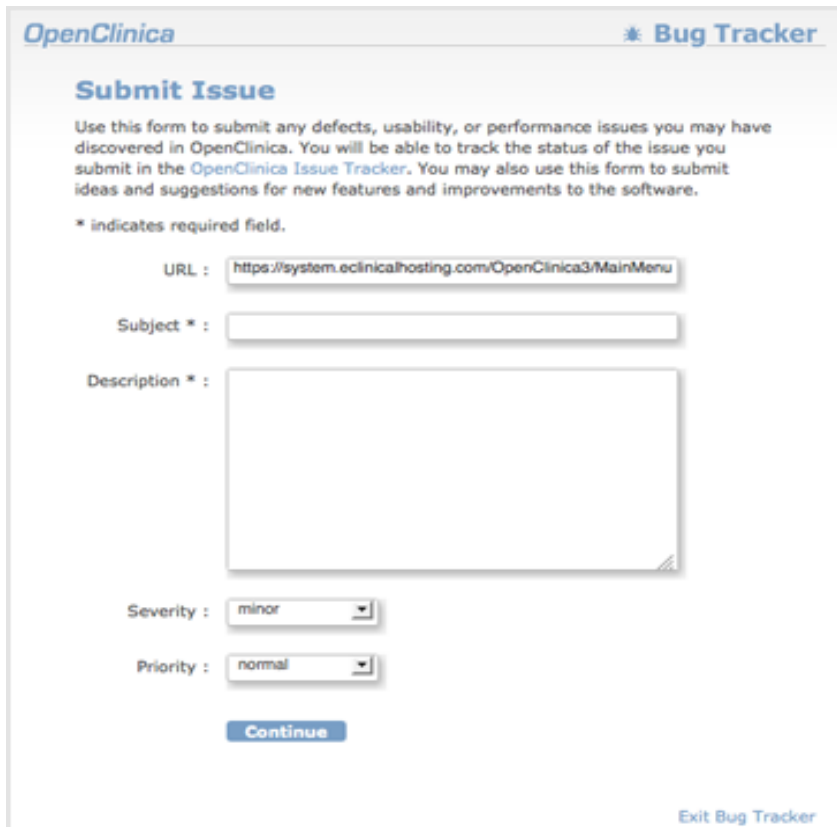
## 16.1.6 Get Support

### Support

For technical information, access to user forums, and issue reporting and tracking, click Support (in the navigation bar). The [openclinica.com/support](https://openclinica.com/support) page opens, where you can access the support information.

### Report Issue

If you believe you have encountered a problem in the system, report it to OpenClinica. Click Report Issue (in the navigation bar). The Submit Issue page opens. Complete the form, following the instructions on the page. Please be as descriptive and accurate as possible.



The screenshot shows the 'Submit Issue' form within the OpenClinica Bug Tracker. The form includes a title 'Submit Issue', a brief instruction on how to use the form, and a note that an asterisk indicates required fields. The form fields are: 'URL' (pre-filled with a system URL), 'Subject' (required, empty text box), 'Description' (required, large text area), 'Severity' (dropdown menu with 'minor' selected), and 'Priority' (dropdown menu with 'normal' selected). A 'Continue' button is at the bottom of the form, and an 'Exit Bug Tracker' link is in the bottom right corner.

OpenClinica Bug Tracker

### Submit Issue

Use this form to submit any defects, usability, or performance issues you may have discovered in OpenClinica. You will be able to track the status of the issue you submit in the [OpenClinica Issue Tracker](#). You may also use this form to submit ideas and suggestions for new features and improvements to the software.

\* indicates required field.

URL :

Subject \* :

Description \* :

Severity :

Priority :

[Exit Bug Tracker](#)

This page is not approved for publication.