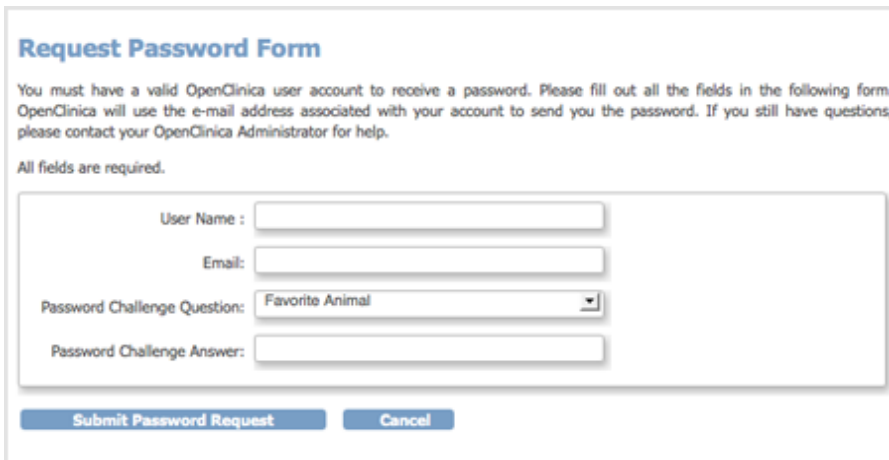


16.1.2 Get a New Password

If you want to change your password, do that in your [User Profile](#).

If you forgot your password, you can get a new one:

1. Click the Forgot Password link on the Login page.
The Request Password Form page opens.
2. Complete the fields on the page.
3. Click Submit Password Request.



Request Password Form

You must have a valid OpenClinica user account to receive a password. Please fill out all the fields in the following form. OpenClinica will use the e-mail address associated with your account to send you the password. If you still have questions, please contact your OpenClinica Administrator for help.

All fields are required.

User Name :

Email:

Password Challenge Question:

Password Challenge Answer:

If you provided the correct information, you will receive an email containing a temporary password, or your Administrator will provide you with a temporary password. Use the temporary password to log in to OpenClinica. You will then be required to reset your temporary password (considered the "old" password) to a new password.

If the information you provided is incorrect, an error message displays. Correct the information and try again or see your Administrator.

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